

MsgMe Terms of Service

Effective Date: 09/08/2025

WELCOME

MsgMe is a curated online dating platform where genuine interest is expressed through meaningful gestures. Our mission is to foster a respectful, intentional, and exclusive environment where communication begins only when both parties choose to engage with sincerity and value at the core.

To preserve this standard, MsgMe:

- Requires male users to spend **Credits** (a virtual, non-cash currency) to activate a virtual gift that initiates a chat request.
- Accepts a limited number of users through a selective application and verification process.
- Empowers female users with full control over whether to accept or reject incoming chat requests.

We actively monitor community behavior and reserve the right to remove users who do not meet our standards of conduct.

1. INTRODUCTION

MsgMe Ltd. (“MsgMe,” “the Company,” “we,” “us,” or “our”) provides its web-based platform and related services (collectively, the “Service”) subject to these Terms of Service (“Terms”).

By submitting an application, creating an account, or using MsgMe in any manner, you agree to be bound by these Terms and our Privacy Policy. We may update these Terms at any time, with changes taking effect immediately upon posting.

2. APPLICATION & REGISTRATION

- Prospective users must submit an application to be considered for access.
- MsgMe reserves sole discretion over acceptance decisions.
- Female users may be prioritized to maintain platform balance.
- Male users may be waitlisted or rejected based on behavior patterns, prior violations, or other risk factors.

Upon acceptance, users must complete a verification process, which may include submitting a live selfie. MsgMe reserves the right to re-verify any user at any time.

3. VIRTUAL CURRENCIES

Credits (sender side)

- **Credits** are consumable, non-refundable virtual items available for purchase via Apple's In-App Purchase (IAP) or other approved payment methods.
- Credits have **no cash value**, cannot be transferred to other users, and are used solely for activating chat requests or sending virtual gifts within the app.
- **Gifting does not transfer money, Credits, or anything of value to other users.**

Diamonds (recipient side)

- When a recipient accepts a chat request, **MsgMe may award Diamonds** as a reward.
- Diamonds are **not** available for purchase via IAP.
- Diamonds have no monetary value within the app.
- Certain users may be eligible to request a **reward payment** for Diamonds through MsgMe's website, subject to verification and compliance checks.

4. REWARD REDEMPTION

- Eligible users may review and manage their Diamonds **only via MsgMe's official website** (outside of the iOS app).
- Redemption is subject to identity verification, compliance checks, and applicable fees.
- All reward payments are processed by MsgMe or its payment partners, not by other users.

5. CHAT REQUESTS & RETURNS

- When you send a chat request, the specified amount of Credits is deducted from your balance immediately.
- If the recipient declines or does not respond within 24 hours, your Credits are automatically returned to your in-app balance.
- Credits cannot be refunded to any payment method except where required by law.

6. COMMUNITY SAFEGUARDS

To ensure MsgMe remains a safe and respectful space:

- Uploaded content is scanned using automated tools to detect prohibited material.
- Chat and bio content may be monitored for high-risk or illegal behavior (e.g., threats, harassment, or content promoting prohibited services).
- Users receiving rewards may undergo additional manual verification.
- MsgMe reserves the right to suspend or terminate accounts that breach community guidelines or these Terms.

7. EXCLUSIVITY & PRIVACY

MsgMe is an exclusive, private platform. Access is not guaranteed and may be revoked at any time.

Users are prohibited from sharing, recording, or distributing any content, conversations, or user information outside the platform.

We respect your privacy and process personal data in accordance with our Privacy Policy.

8. ELIGIBILITY & CONDUCT

By using MsgMe, you confirm that you:

- Are at least 18 years old.
- Have never been convicted of a felony or required to register as a sex offender.
- Are not prohibited from using similar services in your jurisdiction.

Prohibited conduct includes, but is not limited to:

- Offering or soliciting prohibited services.
- Using MsgMe for commercial purposes without written consent.
- Harassment, hate speech, impersonation, or spam.
- Sharing another user's personal information without consent.

9. ACCOUNT TERMINATION

We may suspend or terminate your account at any time for violations of these Terms or behavior deemed harmful to the community.

No refunds will be issued for unused Credits.

10. LIABILITY DISCLAIMER

MsgMe makes no guarantees of compatibility or success in dating. All interactions are undertaken at your own risk. MsgMe is not responsible for user behavior on or off the platform.

11. INTELLECTUAL PROPERTY

All trademarks, logos, text, and other content, including user-generated content, are the property of MsgMe Ltd. and may not be used without written permission.

12. CONTACT

For questions about these Terms, contact: **support@msg-me.org**